A Word About Those Tech Line Reference Numbers

Currently Applies To: ALL Models

Tech Line uses reference numbers to pull up your case file when you call back for more help. Reference numbers **aren't** an automatic warranty authorization or an assurance that your time will be reimbursed by warranty.

Something we need to really emphasize: **Don't** call Tech Line to get a reference number **after** you've finished with a repair. It's just a waste of your time—not to mention, the time of the Tech Line specialist.

For more info on Tech Line reference numbers, check out the newly released Online University training module GIC74, *Using Tech Line as a Resource*.

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